

Wells Fargo Home Series Webinar Features IndiSoft’s Cam Melchiorre

-Cam Melchiorre, IndiSoft’s President, and Director of Regulatory Compliance was a featured presenter at the Wells Fargo “Focus on Home” webinar series.



The Webinar announced Wells Fargo’s participation in IndiSoft’s National Housing Advocacy Platform (NHAP). In a communication to HUD-certified housing counselors (HCAs), Wells Fargo stated, *“We are excited to announce the launch of IndiSoft in collaboration with Wells Fargo, a simple, streamlined way to submit mortgage modification packages.”* The NHAP is the mortgage industry’s only collaborative cloud-based platform supporting HUD-certified housing counselors, consumers, lenders, and mortgage servicers working together to help distressed homeowners to preserve affordable, sustainable homeownership.

By providing a national, secure, transparent, and efficient communication channel between mortgage servicers and HCAs, the NHAP democratizes, standardizes, and distributes access points to even the smallest community-based HCA who can now interact with Wells Fargo by simply having a web browser. During his presentation Cam stated, “as the economy is giving indications of an impending recession, the residential mortgage industry is provisioning resources and partnerships to provide maximum assistance to homeowners who may confront financial difficulties affecting their ability to make mortgage payments. HUD-certified housing counselors will play a key role as trusted advisors to homeowners seeking foreclosure counseling and alternatives.

The WF communication that was distributed to thousands of HCAs highlighted the benefits to HCAs and the homeowners they are assisting.

The communication stated in part: HCAs can communicate securely with Wells Fargo and other participating lenders to exchange documents, data, and information via IndiSoft's cloud-based HUD-Certified RxOffice CMS.

Other Benefits include:

24/7 status updates available from Wells Fargo and other participating servicers.

Available case types:

- Home Retention-Loss Mitigation (HRLM)
- Disaster Assistance
- COVID-19 Forbearance
- Streamlined-Low Document Loss Mitigation (coming soon...)

Those with RxOffice CMS licenses will have access to the complete system, including Wells Fargo and other participating Servicer/Lender programs, at no cost. HCAs who do not currently license RxOffice CMS may register and gain free limited usage for Wells Fargo and other participating servicers' loss mitigation programs.

###

About **IndiSoft, LLC** Columbia, Maryland-based IndiSoft LLC develops collaborative technology solutions for the financial services industry. Its RxOffice platform the core framework for its National Housing Advocacy Platform, provides advanced workflow management and rich data management tools that enhance risk-based assessment and help companies meet regulatory requirements. RxOffice provides efficient, reliable, and scalable solutions for companies, including mortgage servicers, investors, insurers, and law firms to name a few, that want to remain compliant, effectively manage workflow and maintain a competitive edge. Connect: www.indisoft.us | Twitter: @IndiSoftllc.